

#### **AmeriCorps Member Exit Survey**

The AmeriCorps Member Exit Survey (MES) captures AmeriCorps members' insights about their service experience and attitudes upon exiting their programs. Over 350,000 members across the three AmeriCorps service streams (AmeriCorps State and National, AmeriCorps VISTA, and AmeriCorps NCCC) have completed the MES since April 2015.

108 total questions comprise the MES and fall into four "pathways" (areas of member development towards becoming empowered and prepared citizens) and five "domains" (other topics of interest that do not fall into one of four pathways) that articulate AmeriCorps' theory of change for its members.

#### **Pathways**

- Participation in civic activities
- Discussion of how political, social, local, or national issues affect the community
- Trust in people and institutions
- Voter registration and voting in last presidential election
- Competence for civic action
- Community attachment
- Belief in one's ability to respond to challenges and adversity
- Belief in one's capacity to identify solutions to arising issues
- Personal initiative and self-efficacy







- Leadership, problem-solving, communication, and collaboration skills
- Perceptions on how one's service impacted the community and personal growth
- AmeriCorps service as a worthwhile and defining personal and/or professional experience
- Respect of values and differences of people from different cultures and backgrounds
- Enjoyment from interacting with people from different cultures and backgrounds
- Confidence when interacting with people from different cultures and backgrounds

#### **Domains**

# Describing Member Experience



- Focus areas of an individual's service
- Connectedness to one's AmeriCorps service

## Satisfaction with Experience



- Satisfaction with AmeriCorps service
- Recommendation of AmeriCorps service to family or friends

### Motivation to Join



 Reason for joining AmeriCorps

### Post-Service Plans



- Plans for using AmeriCorps education award
- Education, workforce, and service plans after AmeriCorps
- Plans for listing AmeriCorps experience on resume

#### Training



- Adequacy of training, resources, supervision, and supports
- Training on how to describe AmeriCorps experience

About the Office of Research and Evaluation: The AmeriCorps Office of Research and Evaluation assists AmeriCorps and its partners in collecting, analyzing, and disseminating data and insights about AmeriCorps programs and civic life in America.

About AmeriCorps: AmeriCorps, the federal agency for national service and volunteerism, provides opportunities for Americans to serve their country domestically, address the nation's most pressing challenges, improve lives and communities, and strengthen civic engagement. Each year, the agency places more than 250,000 AmeriCorps members and AmeriCorps Seniors volunteers in intensive service roles; and empowers millions more to serve as long-term, short-term, or one-time volunteers. Learn more at <a href="https://americorps.gov/">https://americorps.gov/</a>.