

AmeriCorps Fosters Civic Engagement: AmeriCorps Member Exit Survey Analysis 2017 - 2021

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Introduction

AmeriCorps' mission is to "improve lives, strengthen communities, and foster civic engagement through service and volunteering". In addition to striving to improve communities and the lives of individuals served through its programs, AmeriCorps values the development of its service members and volunteers into empowered and engaged citizens. To that end, AmeriCorps' Office of Research and Evaluation (ORE) designed the AmeriCorps Member Exit Survey (MES) to capture members' attitudes and service experiences upon their exit from the program. The MES examines members' experiences across the three AmeriCorps programs: AmeriCorps State and National, AmeriCorps NCCC, and AmeriCorps VISTA. Since 2015, over 325,000 AmeriCorps members have responded to this survey. From 2017 to 2021, between 77 to 80 percent of members responded each year.

MES data is collected on a rolling basis and is compiled by fiscal year (FY). Members are categorized into their respective fiscal years according to the date of when they finished their service term or departed their program early. Whenever and however the member departs service, they are given 180 days to complete the MES. Although members may begin their AmeriCorps service before turning 18 years of age, responses used in this report are comprised of those who had started their term of service while 18 years of age or older.

Key components of the AmeriCorps service experience are mapped to "pathways" meant to articulate the AmeriCorps member theory of change.⁴ Questions featured in the MES broadly fall into four "pathways" and into an additional five "domains":

- Pathways:
 - o Civic Engagement
 - o Cultural Competency
 - o Getting Things Done
 - o Life and Career Skills
- Domains:
 - Describing Experience
 - Satisfaction with Experience
 - Motivation to Join
 - o Post-service Plans
 - o Training

¹ AmeriCorps. "About." https://americorps.gov/about.

² For questions on this data, analysis, and report please contact the Office of Research and Evaluation (ORE) at <u>Evaluation@cns.gov</u>.

³ AmeriCorps Seniors volunteers are not currently represented in the MES; there will be a forthcoming feasibility study to initiate a new participant survey inclusive of both AmeriCorps members and AmeriCorps Seniors volunteers.

⁴ AmeriCorps Member Theory of Change - 2015

This report provides an overview of the connections between AmeriCorps members' service and the **Civic Engagement** pathway using responses to the MES of members across all three programs (AmeriCorps State and National, AmeriCorps NCCC, AmeriCorps VISTA) from FY2017 to FY2021 (October 1st, 2016, to September 30th, 2021).

Civic Engagement

Scholars describe civic engagement as the constellation of activities in which individuals engage to "make a difference" in their communities.⁵ It includes participation within and beyond electoral politics at all geographic levels.⁶ Volunteerism is a prominent example of civic engagement, but also includes activities like attending public meetings and belonging to organizations, as well as neighbors doing favors for each other.

AmeriCorps service provides opportunities for citizens to be agents of positive change, dedicating themselves to solving community issues with the support of local stakeholders. AmeriCorps members serve as "force multipliers" who leverage their unique perspectives and collective passion to build more inclusive, engaged, and equitable communities.⁷ National service also has the potential to shape members' long-term civic attitudes and behaviors.

This report analyzes questions in the MES that gauge members' civic engagement as well as beliefs and attitudes related to such. In the MES, civic engagement is measured by 8 primary questions (MES questions 12 through 19) and their associated sub-questions. Graphs featured in this report demonstrate the changes (or lack thereof) seen in the percentages of how members of one AmeriCorps program answered the MES compared against others over time. These graphs show the percentage of members in each program that answered with the two most positive selections of each question's available options. For example, the available answers for Question 12 are: *Much less likely, Somewhat less likely, No effect, Somewhat more likely,* and *Much more likely.* The graphs for Question 12 thus display the percentage of members that responded with *Somewhat more likely* or *Much more likely,* therein providing the percentage of individuals who responded favorably to the question.

⁵ Thomas Ehrlich, *Civic responsibility and higher education*, (New York, NY: Rowman & Littlefield, 2000).

⁶ National Research Council, *Civic Engagement and Social Cohesion: Measuring Dimensions of Social Capital to Inform Policy*, (Washington, DC: The National Academies Press, 2014). https://doi.org/10.17226/18831.

⁷ C-SPAN, "Michael D. Smith on National Service and Volunteerism", aired January 16, 2022, https://www.c-span.org/video/?517193-4/washington-journal-michael-d-smith-discusses-national-service-volunteerism.

⁸ See *Appendix* section at the end of the report for a list of featured questions and their response percentages by Year and by Program.

Key Takeaways

Members reported fairly high aptitudes for civic engagement regardless of in which AmeriCorps program they were enrolled (AmeriCorps State and National, AmeriCorps NCCC, AmeriCorps VISTA).

- <u>Increased community engagement:</u> most members across all programs reported a higher likelihood of participating and volunteering in their communities after having served in AmeriCorps, though there was a slight decrease amongst all members from 2020 to 2021.
- Increased frequency of discussing sociopolitical issues: starting in 2019, all members reported a decrease in how often they discussed and linked larger political, social, local, or national issues to their communities compared to previous years, although levels improved in 2020 and 2021.
- Consistently high levels of community trust: over 60 percent of all AmeriCorps members reported trusting all or most of the people in their neighborhood across all years.
- Varied levels of trust in institutions to do what is right:
 - Public Schools: approximately 75 percent and over of members in all years had a great deal or some amount of confidence that public schools would do what is right.
 - Media: in 2017 less than 60 percent of AmeriCorps members expressed a
 great deal or some confidence in the media to do what is right by 2018 those
 percentages increased and remained higher than 2017 levels through 2020.
 By 2021 however, confidence in the media once again dropped to levels
 below 2017.
 - o *Corporations*: in 2017, approximately 60 percent of members expressed a great deal of confidence or some confidence in corporations to do what is right; this amount dropped to between 35.8 and 47.7 percent by 2021.
- Varied levels of voting in the last presidential election, but proportionally higher levels of voting than youth voter turnout nationwide:
 - Over half of AmeriCorps State and National and AmeriCorps VISTA members in all observed years reported feeling much more or somewhat more likely to vote in upcoming elections.
 - o The percentage of AmeriCorps State and National and AmeriCorps VISTA members reporting that they voted in the last presidential election experienced a bump in 2017 and 2021 (in this case, the fiscal years in which there were presidential elections). For AmeriCorps NCCC these bumps appeared in 2018 and 2021. Across all years, a smaller percentage of AmeriCorps NCCC members voted compared to AmeriCorps State and National and AmeriCorps VISTA members, perhaps due to age-related factors.
 - The percentage of those who reported having voted in the last presidential election was highest in 2021, but across all years younger AmeriCorps members proportionally vote more than the level of youth voter turnout nationally.

- Consistently high levels of member confidence to adequately address community concerns: Across all years and programs, most members felt they could do something about a problem in their community by creating plans, getting others to care about the problem, organizing meetings, expressing one's views in front of a group, and contacting elected officials; AmeriCorps VISTA members consistently reported higher levels of confidence in their ability to complete these activities compared to AmeriCorps State and National and AmeriCorps NCCC members.
- Consistently high levels of attachment and obligation to their community: the majority
 of AmeriCorps State and National and AmeriCorps VISTA members expressed a
 strong personal attachment to their community from 2017 through 2021; a slightly
 smaller yet still sizable portion of AmeriCorps NCCC members shared this viewpoint
 during the same timeframe.

The following analytical sections graphically detail member responses to each Civic Engagement pathway question and sub-question between 2017 and 2021, disaggregated by AmeriCorps program.

Anticipated Community Engagement Post-Service

Question 12) Think about how likely you were to participate in the following activities before you did AmeriCorps, and how likely you are now. Would you say that your AmeriCorps experience has made you more or less likely to:

Overall, from 2017 to 2021, a majority of exiting members responded that they anticipated remaining engaged in community activities after completing service.

However, during the same years, the percentage of members responding favorably to anticipated community engagement after completing service dropped overall.

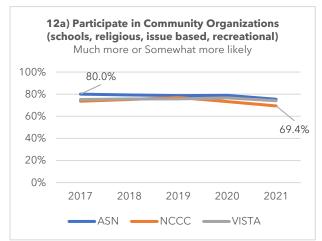
Approximately three quarters of all members felt their service made them more likely to participate in community groups, help keep their communities safe and clean, and volunteer their time to a cause they cared about. By 2021 however, these figures had all marginally dropped.

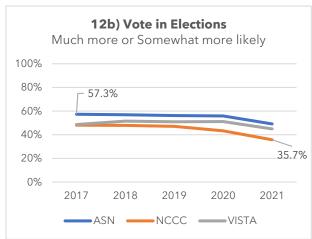
From 2017 to 2020, around half of members said they were more or somewhat more likely to vote in upcoming elections after having served. By 2021, this figure dropped between 6 to 10 percentage points across programs, with just 36 percent of AmeriCorps NCCC members reporting a higher likelihood of voting in future elections. Similarly, in 2017, over 65 percent of all members stated they were more or much more likely to keep informed about news and public issues. From 2020 to 2021 this figure dropped in all three programs.

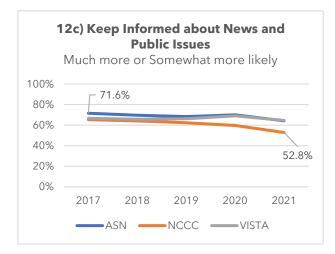
Between 2017 and 2021, approximately 70 percent of AmeriCorps State and National and AmeriCorps VISTA members expressed that they would be somewhat more or much more

likely to donate money to a social cause. For AmeriCorps NCCC this figure dropped from 65.1 percent to 58.5 percent between 2017 and 2021.

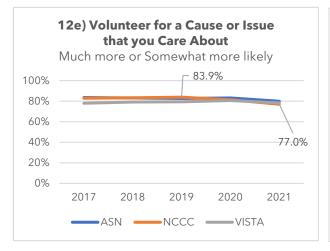
Post-Service Community Engagement:

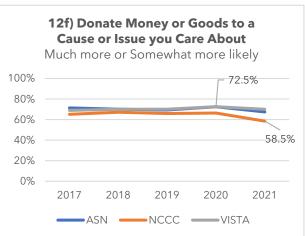








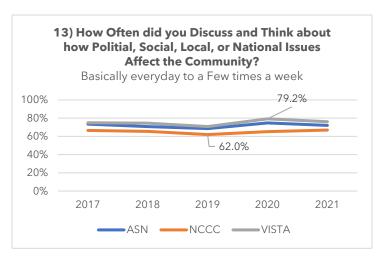




Discussing How Issues Affect the Community

Question 13) In the last 12 months, how often did you discuss and think about how political, social, local, or national issues affect the community?

From 2017 to 2021, majority of members across all AmeriCorps programs reported discussing how differing political, social, local, or national issues impact their communities on a daily or weekly basis. Though these figures slightly dipped from 2018 to 2019, they increased in 2020, potentially due to the ramping up of the 2020 presidential election cycle. In 2021, AmeriCorps State and National and

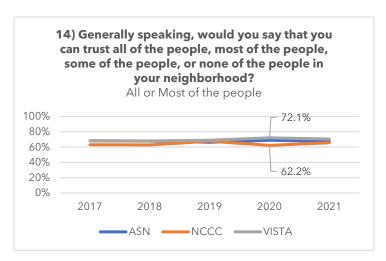


AmeriCorps VISTA members reported a slight decrease, whereas AmeriCorps NCCC members reported a marginal increase in how often they discussed how larger sociopolitical issues are linked to their communities. Overall, AmeriCorps State and National and AmeriCorps VISTA members discussed issues more frequently than AmeriCorps NCCC members.

Trust in One's Neighborhood

Question 14) Generally speaking, would you say that you can trust all of the people, most of the people, some of the people, or none of the people in your neighborhood?

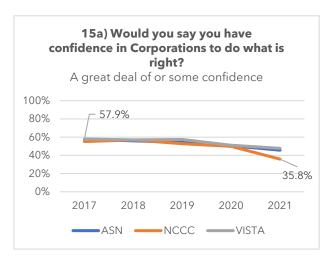
Between 62.2 to 72.1 percent of AmeriCorps members reported trusting <u>all</u> or <u>most</u> of the people in their neighborhood. However, out of these aggregate percentages, only 10 percent or less of members reported that they could trust <u>all</u> the people in their neighborhood.

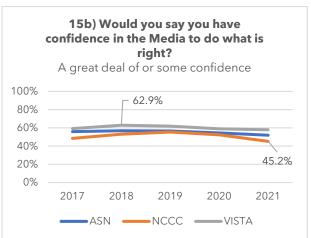


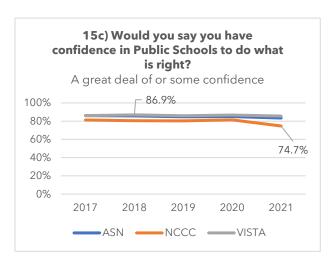
Confidence in Institutions: Corporations, Media, Public Schools

Question 15) For each of the following institutions, would you say you have a great deal of confidence, only some confidence, hardly any confidence, or no confidence at all in them to do what is right?

Roughly two thirds or more members expressed having a great deal of or some confidence in public schools to do what is right across all years. Starting in 2017, over half of AmeriCorps members expressed a great deal of or some confidence in the media. However, by 2021, the percentage of AmeriCorps members responding favorably significantly decreased in this area. Similarly, in 2017, slightly under 60 percent of members expressed having confidence in corporations to do what is right whereas in 2021, this figure dropped to below 50 percent. AmeriCorps NCCC members on average reported less trust for corporations, media, and public schools.







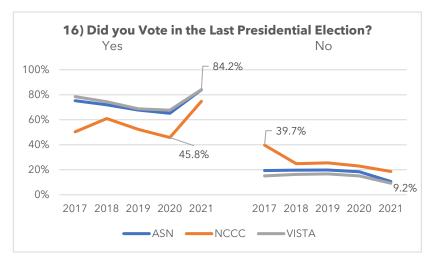
Voting in the Presidential Election

Question 16) Did you vote in the last presidential election?

Question 17) Were you registered to vote in the last presidential election?

The majority AmeriCorps
State and National and
AmeriCorps VISTA members
reported being registered to
vote and having voted in the
last presidential election.

Compared to AmeriCorps State and National and AmeriCorps VISTA members, less AmeriCorps NCCC members reported voting in the presidential election and

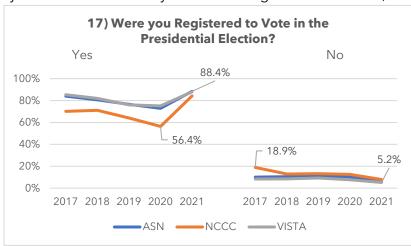


registering to vote. Age restrictions and the overall younger skew of members associated with AmeriCorps NCCC as compared to AmeriCorps State and National and AmeriCorps VISTA may also explain these differences (see table on following page).⁹

Gradual decreases in the percentage of members that voted and were even registered to vote can potentially be explained by AmeriCorps generally attracting younger Americans to serve, where many members were likely not of age to vote during the prior presidential election. For example: an 18-year-old in November 2019 could not have voted in the last presidential election because they would have been 15 years old during November 2016,

whereas a 19-year-old in November 2021 would have been eligible to vote in the 2020 election in November 2020 because they would have been 18 years old.

Despite any gradual decreases, the percentage of members reporting that they voted spiked to its highest



⁹ AmeriCorps NCCC is currently open to individuals between ages 18 and 26, whereas AmeriCorps State and National and AmeriCorps VISTA typically do not have age restrictions. AmeriCorps VISTA members are on average older than AmeriCorps State and National members, who are then on average older than AmeriCorps NCCC members.

level in fiscal year 2021 when the 2020 presidential election occurred (November 2020 is part of fiscal year 2021). Similar to national figures, more AmeriCorps members were registered to vote than had actually voted across all years.¹⁰

AGE DISTRIBUTION	OF AMERICORP	S MEMBERS	UPON START	OF SERVICE	
ASN	2017	2018	2019	2020	2021
18 - 24	68.4%	67.9%	68.9%	68.6%	70.4%
25 - 29	15.2%	15.6%	14.7%	14.4%	14.6%
30 - 44	9.2%	9.2%	9.4%	9.2%	8.6%
45 - 64	5.3%	5.4%	5.1%	5.4%	4.8%
65+	1.9%	1.9%	2.0%	2.3%	1.7%
Total # of Members	54580	53296	53135	49173	47970
NCCC***	2017	2018	2019	2020	2021
18 - 24	98.6%	97.9%	97.9%	98.4%	94.7%
25 - 29	1.3%	1.9%	1.9%	1.4%	4.9%
30 - 44	0.1%	0.2%	0.2%	0.2%	0.4%
45 - 64	0.0%	0.0%	0.0%	0.0%	0.0%
65+	0.1%	0.0%	0.0%	0.0%	0.0%
Total # of Members	1796	1497	1425	1428	1256
VISTA	2017	2018	2019	2020	2021
18 - 24	59.7%	60.3%	60.5%	58.6%	61.6%
25 - 29	18.0%	18.2%	16.6%	15.9%	16.5%
30 - 44	13.4%	12.6%	13.4%	14.1%	12.6%
45 - 64	7.4%	7.3%	8.0%	8.8%	7.3%
65+	1.4%	1.6%	1.5%	2.6%	2.0%
Total # of Members	8449	8477	8241	7826	8219

^{***}Note: the 18 - 26-year-old age limit for AmeriCorps NCCC applies to Corps Members, whereas NCCC Team Leads may be any age

As this table denotes, nearly all NCCC members are aged 18 to 29, with an overwhelmingly majority belonging to the 18-24 age group. Though not as drastic, majority of ASN and VISTA members are also under 30 years in age, with most being under 25 years old as well.

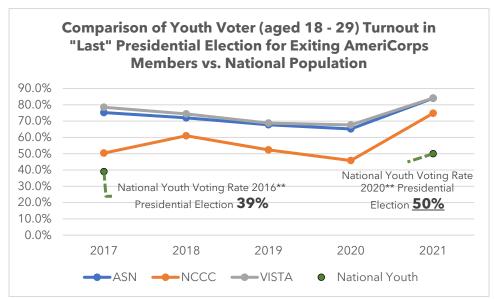
¹⁰ "Participation in Presidential Elections by Sex Since 1980", US Census, February 25, 2020, https://www.census.gov/library/visualizations/2020/comm/participation-president-election.html

Younger AmeriCorps Member Voter Turnout Compared to National Youth Voter Turnout

Across the country, youth (aged 18-29 years old) voter turnout reached 39% for the 2016 presidential election, and 50% for the 2020 presidential election¹¹ whereas AmeriCorps members aged 18 to 29 across 2017 and 2021 reported higher overall levels of voter turnout in past presidential elections as shown in the table below.

To note: the "last presidential election" for AmeriCorps members who ended service in fiscal years 2017 through 2020 is the 2016 election. As explained previously, this report uses responses through the end of fiscal year 2020 (September 30, 2020) which is, over a month prior to the presidential election in November 2020. Members who ended service in fiscal year 2021 therefore would have last voted in the 2020 presidential election and would be responding to the MES with the 2020 election in mind.

MES Year (Fiscal	AmeriCorps Members Aged 18-29 Voter Turnout			Last Presidential Election (Calendar	National Youth Aged 18-29 Voter Turnout
Year)	ASN	NCCC	VISTA	Year)	
2017	75.2%	50.4%	78.5%		
2018	72.0%	61.0%	74.4%	2016	39%
2019	67.8%	52.3%	68.8%	2010	39%
2020	65.2%	45.8%	67.7%		
2021	84.0%	74.8%	84.2%	2020	50%



**Note: the 2016 Presidential Election occurred in FY 2017, and the 2020 Presidential Election occurred in FY 2021

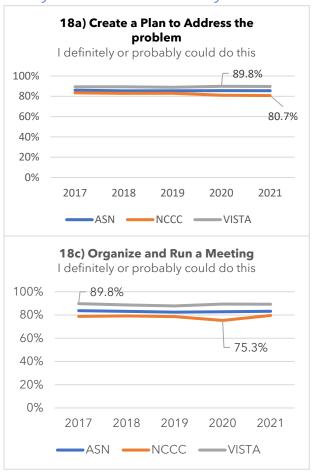
¹¹ "2020 Election Center", Center for Information & Research on Civic Learning and Engagement (CIRCLE) - Tufts University, November 25, 2020, https://circle.tufts.edu/2020-election-center.

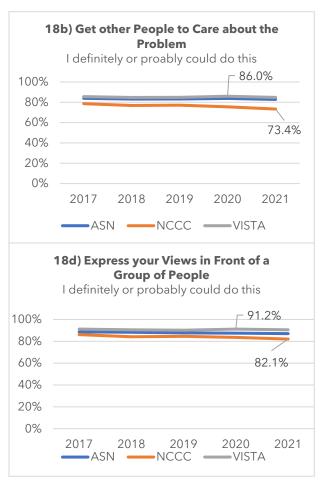
Ability to Address Community Concerns

Question 18) If you found out about a problem in your community that you wanted to do something about, how well do you think you would be able to do each of the following:

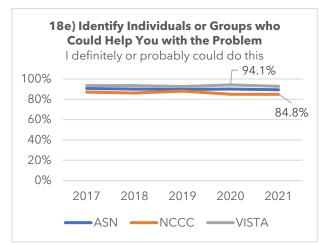
Most members felt that they could support their community through action and leadership. A large portion of members reported that they believe they could create a plan to address an issue, organize and run a meeting, express their views in a public setting or on social media, identify individuals or groups who could provide community support, and contact individuals to obtain support on the issue at hand. Many members also felt comfortable contacting elected officials. Although members in all AmeriCorps programs overwhelmingly answered that they definitely or probably could do the activities, VISTA members reported the highest percentages out of the three program streams. By definition of their positions, VISTA members contribute to organizations' capacity building by doing many of the activities associated with Question 18, thereby bolstering their administrative ability.

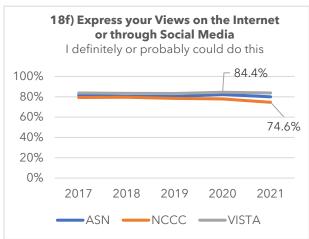
Ability to Address Community Concerns:

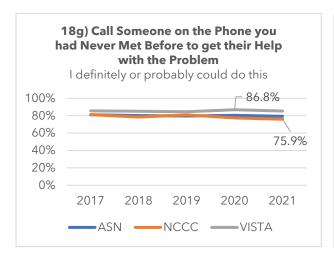


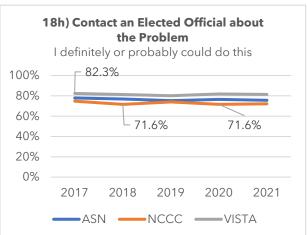


Ability to Address Community Concerns (continued):









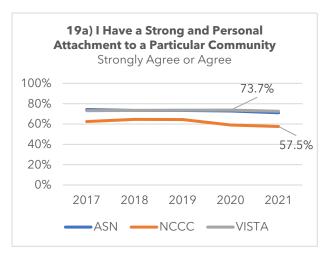
Attachment and Obligation to the Community

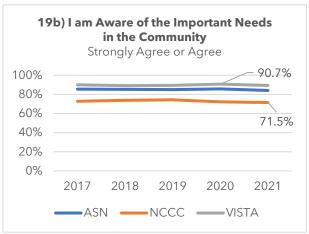
Q19) How much do you agree or disagree with the following statements:

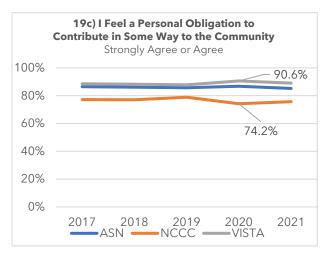
From 2017 to 2021, the majority of AmeriCorps State and National and VISTA members expressed a strong personal attachment to their community. A slightly smaller portion of NCCC members shared this viewpoint, perhaps due to NCCC members serving in a variety of locations during their tenure rather than at one host site/location which is more typical of VISTA and ASN members. Members across all programs and all years stated that they have been aware of the important needs of their community, and most members reported planning to be actively involved in issues that positively impact their community. The percentage of members that believe voting in an election is a very important obligation remained consistently high across all programs. Although NCCC members displayed

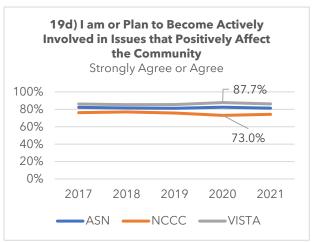
moderate to high levels of obligation to their community across all years, they consistently reported levels lower than their AmeriCorps State and National and VISTA counterparts.

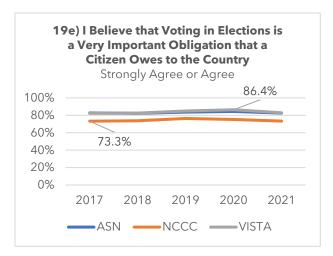
Attachment and Obligation to the Community:











Conclusion

The AmeriCorps Member Exit Survey captures the built civic capital in members developed through AmeriCorps service. While serving, AmeriCorps members practice civic engagement, the constellation of activities to make a difference in their communities, and then take the skills and civic competencies they developed while serving with them after their service concludes.

Majority of members report positive civic engagement outcomes through their service and contribute to the reignition of civic life in America by voting, feeling attached to their communities, staying informed about socio-political issues, and thinking and acting tactfully to solve community-based issues. Though members' confidence in institutions such as the media and corporate America dropped during that time period, it does not equate to any measured decrease in overall member commitment to serving their communities beyond AmeriCorps service. Members reported high aptitudes for civic engagement regardless of AmeriCorps program (AmeriCorps State and National, AmeriCorps NCCC, AmeriCorps VISTA). AmeriCorps in a community signifies civically engaged and energized individuals ready to contribute and make improvements to civic life.

Appendix: Percentage of Affirmative Responses by Question, Year, and Program

With the exception of questions 16 and 17, respondents could answer each question using one of five options on a Likert scale. The tables below show the percentages of members that responded with either of the two affirmative responses (i.e. "Strongly Agree" or "Agree").

Percentage of Affirmative Responses by Question, Year, and Program

Q12) Think about how likely you were to participate in the following activities before you did AmeriCorps, and how likely you are now. Would you say that your AmeriCorps experience has made you more or less likely to:

12a) ...participate in community organizations (school, religious, issue based, recreational).

12b) ...vote in elections

Much more or Somewhat more likely:

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	80%	74%	75%
2018	79%	75%	73%
2019	79%	77%	76%
2020	79%	73%	77%
2021	75%	69%	74%

Much more or Somewhat more likely:

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	57%	48%	49%
2018	57%	48%	52%
2019	56%	47%	51%
2020	56%	43%	51%
2021	49%	36%	45%

12c) ...keep informed about news and public issues

12d) ...help to keep the community safe and clean

Much more or Somewhat more likely:

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	72%	65%	67%
2018	70%	64%	66%
2019	68%	62%	66%
2020	70%	60%	69%
2021	64%	53%	65%

Much more or Somewhat more likely:

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	80%	79%	75%
2018	80%	80%	75%
2019	79%	79%	76%
2020	80%	78%	77%
2021	76%	75%	74%

12e) ...volunteer for a cause or issue you care about

12f) ...donate money or goods to a cause or issue that you care about

Much more or Somewhat more likely:

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	84%	83%	78%
2018	83%	83%	79%
2019	83%	84%	79%
2020	83%	81%	81%
2021	80%	77%	78%

Much more or Somewhat more likely:

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	71%	65%	69%
2018	70%	67%	70%
2019	69%	66%	70%
2020	72%	66%	73%
2021	67%	58%	70%

Percentage of Affirmative Responses by Question, Year, and Program

13) In the last 12 months, how often did you discuss and think about how political, social, local, or national issues affect the community?

Basically every day or a Few times a week

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	73%	67%	75%
2018	71%	65%	74%
2019	69%	62%	71%
2020	75%	65%	79%
2021	72%	67%	76%

14) Generally speaking, would you say that you can trust all of the people, most of the people, some of the people in your neighborhood?

All of the people or Most of the People

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	68%	63%	68%
2018	68%	63%	68%
2019	66%	68%	69%
2020	69%	62%	72%
2021	67%	66%	70%

15) For each of the following institutions, would you say you have a great deal of confidence, only some confidence, hardly any confidence, or no confidence at all in them to do what is right:

15a) ...Corporations

A great deal of confidence or Some confidence

15b) ...The Media

A great deal of confidence or Some confidence

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	58%	55%	58%
2018	56%	57%	57%
2019	54%	53%	57%
2020	51%	50%	51%
2021	46%	36%	48%

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	56%	48%	59%
2018	57%	53%	63%
2019	57%	55%	62%
2020	54%	52%	59%
2021	52%	45%	58%

15c) ...Public Schools

A great deal of confidence or Some confidence

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	86%	81%	86%
2018	86%	80%	87%

Percenta	ge of	Affirmat	tive Resp	onses by	Q	uestion,	Year, and	l Program

2019	85%	80%	86%
2020	85%	81%	87%
2021	83%	75%	86%

16) Did you vote in the last presidential election?

Yes

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	75%	50%	79%
2018	72%	61%	74%
2019	68%	52%	69%
2020	65%	46%	68%
2021	84%	75%	84%

No

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	19%	40%	15%
2018	20%	25%	16%
2019	20%	26%	17%
2020	18%	23%	15%
2021	11%	19%	9%

17) Were you registered to vote in the last presidential election?

Yes

<i>Yes</i>			
	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	84%	70%	85%
2018	81%	71%	82%
2019	77%	64%	76%
2020	73%	56%	75%
2021	88%	84%	88%

N

/VO			
	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	10%	19%	8%
2018	10%	13%	8%
2019	11%	13%	9%
2020	10%	13%	8%
2021	6%	8%	5%

18) If you found out about a problem in your community that you wanted to do something about, how well do you think you would be able to do each of the following:

18a)...create a plan to address the problem

18b) ...get other people to care about the problem

I definitely or Probably could do this

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	86%	83%	89%
2018	85%	83%	89%
2019	85%	83%	89%
2020	86%	81%	90%
2021	85%	81%	90%

I definitely or Probably could do this

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	84%	79%	86%
2018	83%	77%	85%
2019	83%	77%	85%
2020	84%	76%	86%
2021	83%	73%	85%

18c) ...organize and run a meeting

18d) ... express your views in front of a group of people

I definitely or Probably could do this

I definitely or Probably could do this

Percenta	Percentage of Affirmative Responses by Question, Year, and Program						
	AMERICORPS STATE AND NATIONAL	NCCC	VISTA		AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	84%	79%	90%	2017	89%	86%	91%
2018	83%	79%	89%	2018	88%	84%	91%
2019	82%	79%	88%	2019	88%	85%	90%
2020	83%	75%	89%	2020	87%	84%	91%
2021	83%	80%	89%	2021	87%	82%	91%

18e) ...identify individuals or groups who could help you with the problem

18f) ... express your views on the internet or through social media

I definitely or Probably could do this

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	91%	87%	93%
2018	90%	86%	93%
2019	90%	88%	93%
2020	90%	85%	94%
2021	89%	85%	93%

I definitely or Probably could do this

r delimitely of Frobably Could do this			
	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	82%	79%	84%
2018	80%	80%	83%
2019	80%	78%	83%
2020	82%	78%	84%
2021	80%	75%	84%

18g) ...call someone on the phone you had never met before to get their help with the problem

18h) ...contact an elected official about the problem

I definitely or Probably could do this

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	81%	81%	86%
2018	80%	78%	85%
2019	80%	81%	85%
2020	80%	77%	87%
2021	79%	76%	85%

I definitely or Probably could do this

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	78%	75%	82%
2018	77%	72%	81%
2019	75%	74%	80%
2020	77%	72%	82%
2021	76%	72%	81%

19) How much do you agree or disagree with the following statements:

19a) ... I have a strong and personal attachment to a particular community

19b) ...I'm aware of the important needs in the community

Strongly agree or Agree

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	74%	62%	73%
2018	73%	65%	73%
2019	73%	64%	74%
2020	73%	59%	74%
2021	71%	58%	73%

Strongly agree or Agree

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	86%	73%	90%
2018	85%	74%	89%
2019	85%	74%	89%
2020	86%	72%	91%
2021	84%	71%	89%

Percentage of Affirmative Responses by Question, Year, and Program

19c) ...I feel a personal obligation to contribute in some way to the community

Strongly agree or Agree

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	86%	77%	89%
2018	86%	77%	88%
2019	86%	79%	88%
2020	87%	74%	91%
2021	85%	76%	89%

19e) ...I believe that voting in elections is a very important obligation that a citizen owes to the country

Strongly agree or Agree

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	83%	73%	82%
2018	82%	74%	83%
2019	84%	76%	85%
2020	84%	75%	86%
2021	83%	73%	83%

19d) ...l am or plan to become actively involved in issues that positively affect the community

Strongly agree or Agree

	AMERICORPS STATE AND NATIONAL	NCCC	VISTA
2017	82%	76%	86%
2018	82%	77%	85%
2019	81%	76%	85%
2020	82%	73%	88%
2021	81%	74%	86%