



National Performance Measures

Session 1: Wednesday, October 10

3:30-4:30pm ET



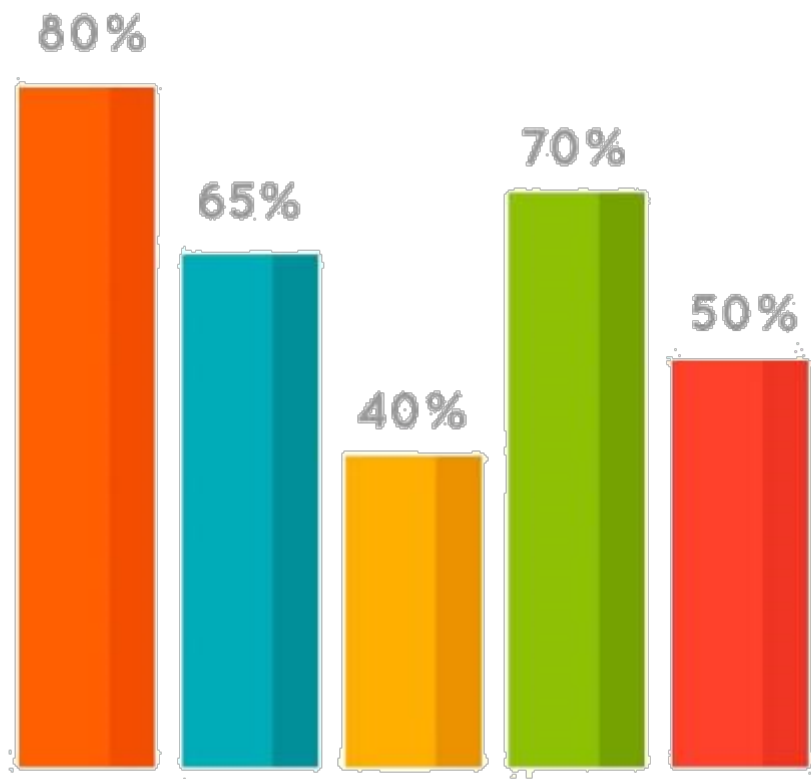
Housekeeping

- All lines on mute
- Questions via chat box
- Technical difficulties? Let us know via the chat
- Call is being recorded
- Recording and slides available after the webinar
- See www.nationalservice.gov/rsvpcompetition for all info and resources

Training Calendar

Webinar	Cycle 1	Cycle 2
Introduction to CNCS, Senior Corps and RSVP	Oct. 2	Oct. 16
Notice of Funding Opportunity Overview	Oct. 3	Oct. 17
RSVP in Action: Mobilizing a Generation	Oct. 4	Oct. 18
National Performance Measures	Oct. 10	Oct. 23
Submitting Your Application via eGrants	Oct. 11	Oct. 25

All calls at 3:30ET/12:30PT



Agenda

- Brief Introduction to CNCS, Senior Corps and RSVP
- Competition Basics
- National Performance Measures
 - What are the National Performance Measures?
 - What's in a Work Plan?
 - Allocating Your Volunteers
 - What About Other Volunteers?
- Recap



50,000

Service Locations

designed by freepik.com

220,000

Senior Corps Volunteers

75,000

AmeriCorps Members



#GetThingsDone | NationalService.gov

Senior Corps

Corporation for
**NATIONAL &
COMMUNITY
SERVICE** 



About the Corporation for National and Community Service (CNCS)

- Independent federal agency that supports volunteerism and civic engagement
- **Mission:** Improve lives, strengthen communities and foster civic engagement through service and volunteerism
- Works in partnership with state and local partners, often through grants

Corporation for
**NATIONAL &
COMMUNITY
SERVICE** 

About CNCS

Corporation for
**NATIONAL &
COMMUNITY
SERVICE** 



Boutique Programs



Senior Corps

Corporation for
**NATIONAL &
COMMUNITY
SERVICE** 





Each year, Senior Corps and AmeriCorps members assist

750,000

veterans & military family members through:

- employment services
- benefits counseling
- transportation
- housing support

NationalService.gov/Veterans

Senior Corps

Corporation for
**NATIONAL &
COMMUNITY
SERVICE** ★★ ★ ★



Senior Corps and
AmeriCorps members
support students
in nearly

12,000

public, parochial,
and charter schools
across the country.

Corporation for
**NATIONAL &
COMMUNITY
SERVICE** 



Senior Corps

Corporation for
**NATIONAL &
COMMUNITY
SERVICE** 





AmeriCorps and Senior Corps members are addressing the opioid crisis in more than **150** communities across **45** states.



NationalService.gov/SubstanceAbuse



Senior Corps

Corporation for
**NATIONAL &
COMMUNITY
SERVICE** ★★ ★



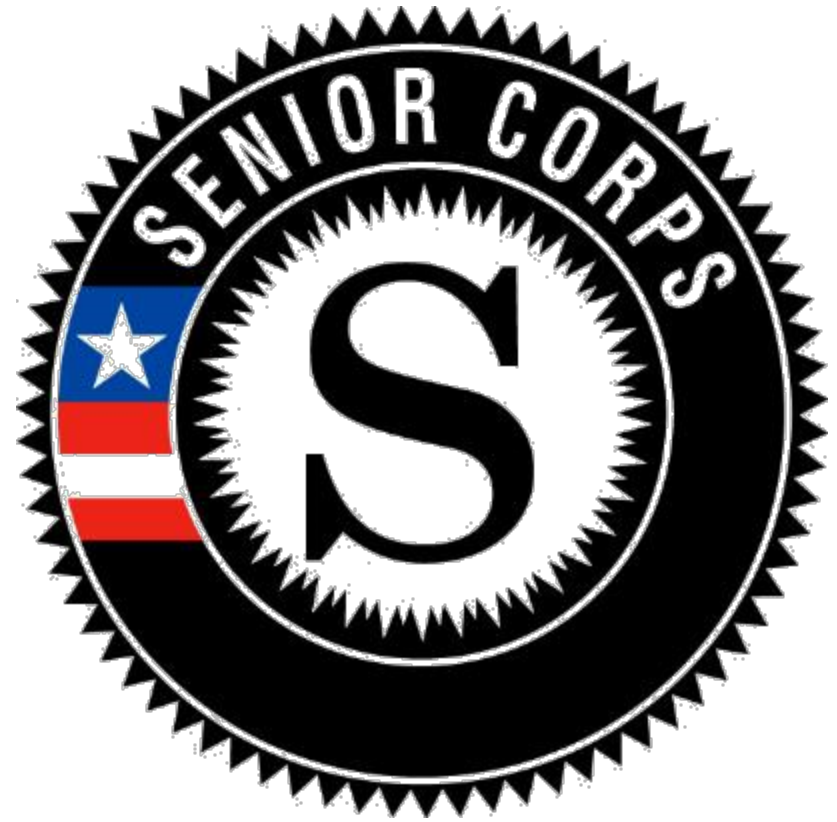
About CNCS

- NationalService.gov
- <https://www.nationalservice.gov/impact-our-nation/state-profiles>
- Your CNCS State Office
- Social Media:
<https://www.nationalservice.gov/newsroom/social-media-hub>



Introducing Senior Corps

- Nation's largest network of older American volunteers
- 220,000 volunteers in every state in the country, plus D.C., Puerto Rico, and the U.S. Virgin Islands
- Support more than 70,000 organizations across the country



Senior Corps Programs



RSVP



Senior Companion



Foster Grandparent

Introducing RSVP

- Established in 1971
- Engages people 55 and older in diverse volunteer activities.
- Volunteers:
 - Tutor children
 - Renovate homes
 - Teach English to immigrants
 - Assist victims of natural disasters
 - Provide independent living services
 - Recruit and manage other volunteers
 - And much, much more.



Agenda

- Brief Introduction to CNCS, Senior Corps and RSVP
- **Competition Basics**
- National Performance Measures
 - What are the National Performance Measures?
 - What's in a Work Plan?
 - Allocating Your Volunteers
 - What About Other Volunteers?
- Recap

Key Documents

Document	What's It For?
FY 2019 RSVP Competition NOFO	Establishes competition, application requirements, evaluation criteria, funding priorities and more. Start here!
RSVP Grant Application Instructions	Step-by-step instructions for navigating eGrants, CNCS' electronic grants management system
Appendix A: List of Available Funding Opportunities by State	Lists available service areas and associated funding amounts and minimum requirements of volunteers
Appendix B: RSVP National Performance Measure Instructions	Summarizes performance measurement requirements, lists available measures
Work Plan Development Worksheets	Allows you to plan Work Plans outside of eGrants
Frequently Asked Questions	Updated periodically, provides more information on specific questions



Competition Overview

- Competition is **open now!**
- Notice of Intent to Apply due **Oct. 10** at 5:00pm ET/2:00pm PT (Encouraged, not Required)
- Applications due **Nov. 7** at 5:00pm ET/2:00pm PT

FY 2019 RSVP Competition Intent to Apply

Contact Information

* 1. Provide the information for the applicant-organization and the person submitting the Notice of Intent to Apply on behalf of the organization:

Legal Applicant Name (Organization)	<input type="text"/>
Proposed service area by opportunity number	<input type="text"/>
Address 1	<input type="text"/>
Address 2 (if this field is not applicable, enter N/A)	<input type="text"/>
City	<input type="text"/>
State	<input type="text"/>
Zip	<input type="text"/>
Contact person first name	<input type="text"/>
Contact person last name	<input type="text"/>
Contact Person Email Address	<input type="text"/>
Phone number	<input type="text"/>
How you heard about the competition	<input type="text"/>

Please provide an email address that is active and checked frequently. CNCS will use email to communicate with applicants in the event of an important update regarding this funding opportunity.

Competition Overview



2019 RSVP Competition Appendix A - List of Available Funding Opportunities

State	Opportunity Number	Total Annual Funding Available	Start Date	Number of Unduplicated Volunteers	Areas Affected
Alabama	AL-01	\$56,793	April 1, 2019	95	Tuscaloosa and Hale Counties
Alabama	AL-02	\$40,000	April 1, 2019	160	Monroe and Conecuh Counties
Alabama	AL-03	\$41,817	April 1, 2019	525	Lauderdale County
Alabama	AL-04	\$57,500	April 1, 2019	215	Mobile County



Agenda

- Brief Introduction to CNCS, Senior Corps and RSVP
- Competition Basics
- **National Performance Measures**
 - What are the National Performance Measures?
 - What's in a Work Plan?
 - Allocating Your Volunteers
 - What About Other Volunteers?
- Recap


Why Measure Performance?



Senior Corps

Corporation for
NATIONAL &
COMMUNITY
SERVICE ★★ ★ ★



The image features a background of the United States flag, with the top half showing a field of white stars on a blue field and the bottom half showing horizontal red and white stripes. A large, dark blue, scalloped-edged decorative frame is centered on the page. Inside this frame, the following text is displayed in white, bold, sans-serif font:

220,000 volunteers
nationwide
Serving at 25,000
locations



Senior Corps

Corporation for
NATIONAL &
COMMUNITY
SERVICE 

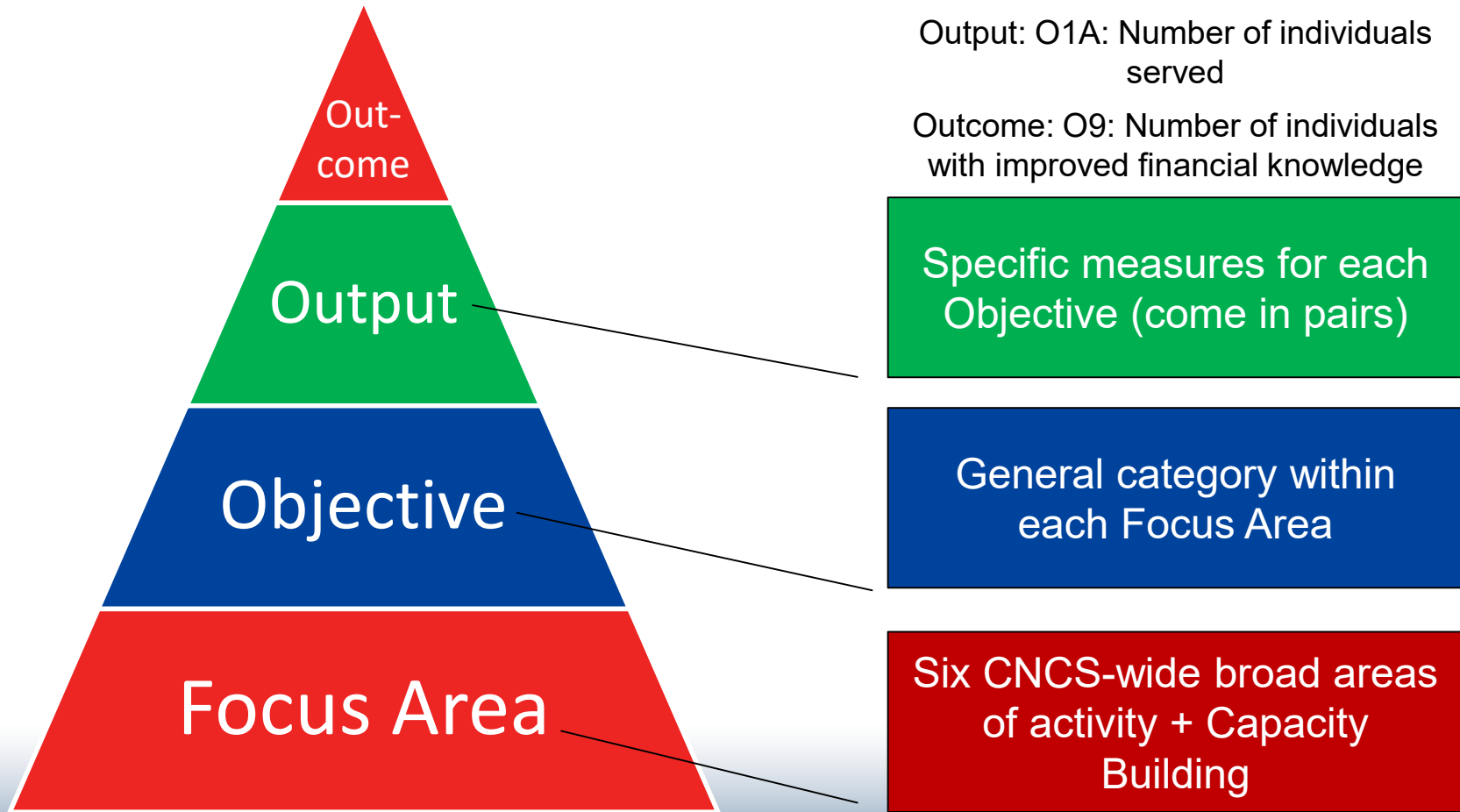


National Performance Measures

- A uniform set of measurements used across RSVP, Senior Corps and CNCS
- Allows you to measure and assess your effectiveness, communicate it to CNCS and others
- Allows CNCS to tell a unified story about the impact of RSVP nationwide and continue to improve our own performance

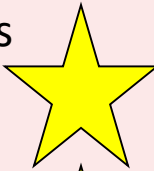


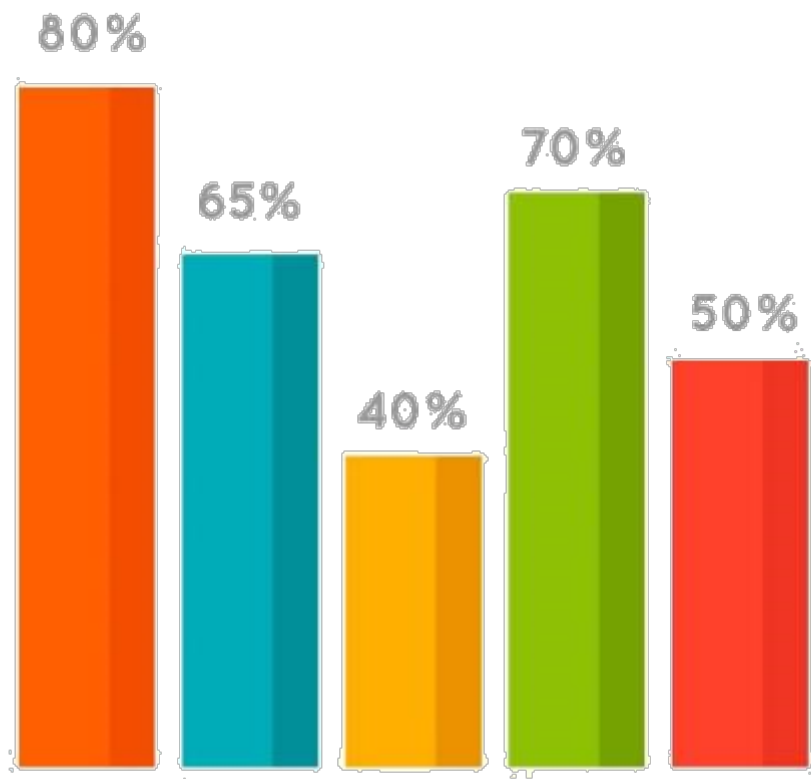
National Performance Measures



Key Documents

Document	What's It For?
FY 2019 RSVP Competition NOFO	Establishes competition, application requirements, evaluation criteria, funding priorities and more. Start here!
RSVP Grant Application Instructions	Step-by-step instructions for navigating eGrants, CNCS' electronic grants management system
Appendix A: List of Available Funding Opportunities by State	Lists available service areas and associated funding amounts and minimum requirements of volunteers
Appendix B: RSVP National Performance Measure Instructions	Summarizes performance measurement requirements, lists available measures
Work Plan Development Worksheets	Allows you to plan Work Plans outside of eGrants
Frequently Asked Questions	Updated periodically, provides more information on specific questions





Key Documents

Document	What's It For?
FY 2019 RSVP Competition NOFO	Establishes competition, application requirements, evaluation criteria, funding priorities and more. Start here!
RSVP Grant Application Instructions	Step-by-step instructions for navigating eGrants, CNCS' electronic grants management system
Appendix A: List of Available Funding Opportunities by State	Lists available service areas and associated funding amounts and minimum requirements of volunteers
Appendix B: RSVP National Performance Measure Instructions	Summarizes performance measurement requirements, lists available measures
Work Plan Development Worksheets	Allows you to plan Work Plans outside of eGrants
Frequently Asked Questions	Updated periodically, provides more information on specific questions



Community Need:

A	B	C	D	E	F	G	H	I	J
Output	Output Instrument	Service Activity (each selected will generate a separate work plan)	# of Unduplicated Volunteers	# of Total Volunteers	# of Volunteer Stations	Output Target	Outcome	Outcome Instrument	Outcome Target

Total number of unduplicated volunteers in National Performance Measure Work Plans: _____
 Update this as you complete work plans to reflect the cumulative number of unduplicated volunteers programmed into National Performance Measure Work Plans. For example, if this is the first work plan I have completed, and I have included 10 Unduplicated Volunteers in Column D, the value would be 10. If this is my second, and I have included 10 Unduplicated Volunteers in Column D in each work plan, it would be 20, and so on.

Service Activity Description(s)

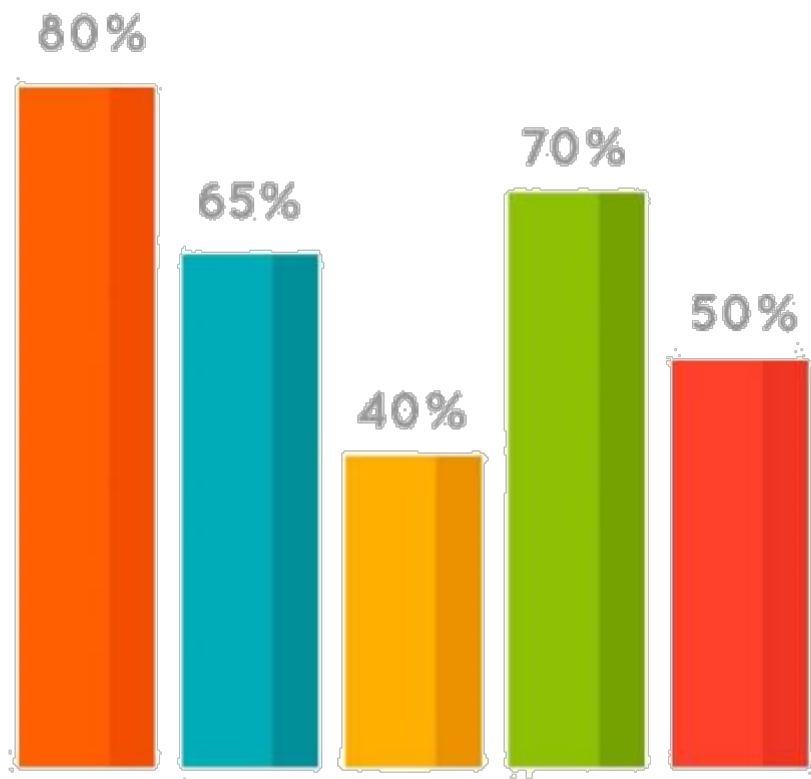
Output Instrument Description(s)

Outcome Instrument Description(s)



Allocating Volunteers

- **“Unduplicated Volunteer”**: Each volunteer can only be counted once even if they are assigned to more than one service activity. The volunteer should be counted in the area where he/she will make the most impact – in terms of the focus area, the type of service, or the scope of service (such as the most number of hours served).
- Example: Cleo volunteers with Alexandria RSVP in two programs:
 - She volunteers at least twice a week in a food pantry
 - She also provides periodic, infrequent volunteer consulting services to local organizations based on her prior career in accounting



Unduplicated Volunteers

This funding opportunity requires applicants to demonstrate cost-effective practices in achieving performance goals through the service described in the proposed work plans. **Applicants must include work plans that meet the following minimum requirements:**

- Work plans, when combined, must —at minimum—include the total number of unduplicated volunteers* listed in Appendix A for the geographic service area affected.
- **For every \$1,000 in annual base federal funding**, at least one unduplicated RSVP volunteer* must be placed in work plans that result in national performance measure outcomes.

1. Total number of unduplicated volunteers: Must equal amount in Appendix A

2019 RSVP Competition
Appendix A - List of Available Funding Opportunities

State	Opportunity Number	Total Annual Funding Available	Start Date	Number of Unduplicated Volunteers	
Alabama	AL-01	\$56,793	April 1, 2019	95	Tuscaloosa and Hale Counties
Alabama	AL-02	\$40,000	April 1, 2019	160	Monroe and Conecuh Counties
Alabama	AL-03	\$41,817	April 1, 2019	525	Lauderdale County

Unduplicated Volunteers

This funding opportunity requires applicants to demonstrate cost-effective practices in achieving performance goals through the service described in the proposed work plans. **Applicants must include work plans that meet the following minimum requirements:**

- Work plans, when combined, must —at minimum—include the total number of unduplicated volunteers* listed in Appendix A for the geographic service area affected.
- **For every \$1,000 in annual base federal funding**, at least one unduplicated RSVP volunteer* must be placed in work plans that result in national performance measure outcomes.

2. Number of unduplicated volunteers in National Performance Measure Work Plans = Annual Federal Funding/\$1,000

2019 RSVP Competition

Appendix A - List of Available Funding Opportunities

State	Opportunity Number	Total Annual Funding Available	Start Date	Number of Unduplicated Volunteers	
Alabama	AL-01	\$56,793	April 1, 2019	95	Tuscaloosa and Hale Counties

Unduplicated Volunteers

1. Total number of unduplicated volunteers: Must equal amount in Appendix A
2. Number of unduplicated volunteers in National Performance Measure Work Plans = Annual Federal Funding/\$1,000.

State	Opportunity Number	Total Annual Funding Available	Number of Unduplicated Volunteers	Areas Affected
Verona	VN-X2	\$125,000	150	Montague and Capulet Counties

Unduplicated Volunteers: Example

Focus Area: Healthy Futures				Objective: Aging in Place			
A	C	D	E	F	G	H	J
Output	Service Activity	# of Unduplicated Volunteers	# of Total Volunteers	# of Stations	Output Target	Outcome	Outcome Target
H4A: # served	Companionship	75	95	5	100	H9A: # who report increased social support	80
H4A: # served	Transportation	50	75	8	150	H9A: # who report increased social support	125

Other Community Priorities

- Catch-all category for activities that do not fall within National Performance Measures
- No output or outcome measures
 - Framed as yes/no question
 - Did you meet your own intended targets?
- **Counts** towards total unduplicated volunteers
- Does **not count** toward National Performance Measure requirements

Unduplicated Volunteers: Example

Focus Area: Healthy Futures				Objective: Aging in Place			
A	C	D	E	F	G	H	J
Output	Service Activity	# of Unduplicated Volunteers	# of Total Volunteers	# of Stations	Output Target	Outcome	Outcome Target
H4A: # served	Companionship	75	95	5	100	H9A: # who report increased social support	80
H4A: # served	Transportation	50	75	8	150	H9A: # who report increased social support	125
Other Community Priorities							
N/A	N/A	25	150	10	N/A	N/A	N/A

